

November 25th 2013

Ace Painting Co. Inc.

5120 Pinson Valley Parkway

Birmingham, Al 35215

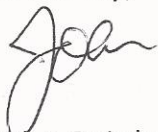
Alan,

On behalf of everyone here at The Claridge, I want to our express our appreciation and thanks for the great job that Ace Painting did on our balconies.

When the job was still in the planning stage you spent time with us and explained all aspects of the project and were very patient in answering our questions and concerns. We were confident from the start that Ace would give us a first class job and now that it is completed we know that you did not let us down. We were also impressed with your crew. They worked hard, were courteous to our residents and respectful of our property. I would like to mention Damian in particular. After the '03 units were painted, we had one adverse comment (the only one we got) concerning the work. I was impressed that Damian took it personally. That tells me that he takes pride in his work and assumed an "ownership" of the project. By the way, we saw that resident a few days later and she said that she was pleased with the work and denied being dissatisfied.

Thanks again for a job well done. Maybe we'll see you again sometime.

Sincerely,



John Spinks

Board member, Claridge Home Owners Association